

**Open Report on behalf of Richard Wills,
Executive Director for Environment and Economy**

Report to:	Environment and Economy Scrutiny Committee
Date:	12 September 2017
Subject:	Environment and Economy Measures 2017/18

Summary:

This report provides performance information for eleven performance indicators relating to the Environment and Economy scrutiny committee. It shows that five of the indicators have been met, four have been met with measured success, and two have not been met.

Actions Required:

Members of the Environment and Economy Scrutiny Committee are invited to consider performance indicators and highlight any recommendations, changes or actions for consideration.

1. Background

This report relates to performance during quarter one of 2017/2018. The report shows that there are eleven performance indicators which relate to Environment and Economy. Of those performance indicators five have been met, four have been met with measured success, and two have not been met.

The two indicators that have not been met relate to levels of recycling. Issues relating to recycling have changed substantially since the figures were introduced in the 2008 Lincolnshire waste strategy. Now that that strategy is nearly 10 years old it is being refreshed and a new waste strategy is expected in 2018; the waste strategy will be scrutinised by this committee. The indicators may be changed as a result of the new waste strategy.

The report also includes Customer Satisfaction Information and there were 12 compliments about the work of Environment and Economy during quarter one 2017/2018.

Looking ahead, members will be aware from discussion at the June 2017 meeting of the Environment and Economy Scrutiny Committee that a process is beginning to prepare revised Commissioning Strategies. These strategies will lead to revised indicators which will help members scrutinise performance against the overall

objective of growth. Internal working drafts of the commissioning strategies have now been prepared by officers and are currently being refined.

2. Conclusion

Progress continues to be good against the indicators. In order to meet the ambitions of the new commissioning strategies it is likely that the performance indicators will change in the coming months.

3. Consultation

a) Have Risks and Impact Analysis been carried out?

N/A

b) Risks and Impact Analysis

N/A

4. Appendices

These are listed below and attached at the back of the report	
Appendix A	Customer Satisfaction Survey
Appendix B	Q1 Performance Indicators

5. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by Justin Brown, who can be contacted on 01522 550630 or Justin.Brown@lincolnshire.gov.uk.